



Sage Accpac Product Purchase Policy Change

With effect from **October 1, 2009**, the purchase of Sage Accpac products will only be available to customers who are enrolled in a Sage Cover Plan. This policy change will protect customers from potential mixed version compatibility issues. Additionally, this policy change aligns Sage Accpac product purchase policy with similar practices followed across the broader Sage business.

Types of product purchase affected by the policy

1. Trade-Ups

Product trade-ups (moving from one edition to a higher edition) will only be offered to customers who are on a Sage Cover Plan. Please refer to the Terms & Conditions below for additional information.

2. Add-ons

Product add-ons (adding modules or additional users) will only be offered to customers who are on a Sage Cover Plan. Please refer to the Terms & Conditions below for additional information.

How to Enroll in Sage Cover Plan

To subscribe to Sage Cover Plan, please contact Sage Asia directly at +65-63366118 extension 601/619 or email sagecover.asia@sage.com or through your Sage Accpac Solution Provider.

Terms & Conditions

1. Customers must submit a copy of their current Product License Certificates when purchasing Trade-ups and Add-ons.
2. All trade-ups and Add-on products will require a mandatory 1-year Sage Cover subscription.
3. Trade-ups apply to the entire suite of products, where applicable. Individual products within a product suite are not eligible for Trade-ups.
4. Upon trading up, the traded-in version of the product license as well as all previous version of the product is deemed to be invalidated.
5. Only the product license can be traded-up. Sage Cover subscriptions are deemed to have expired when the license is traded-up and a new mandatory one-year Sage Cover subscription is applicable.
6. A special discount is given to the customer for trade-ups, please check with your Solution Provider.